



MANIFESTO

PUTTING PEOPLE FIRST, DELIVERING CHANGE.

Batho Pele Community Service Delivery Tshwane (BPCSDT) is a people-driven organization committed to building a fair, transparent, accountable and service-driven municipality that places the needs of the people first.

OUR COMMITMENT

We are committed to fighting for a better Tshwane where every resident enjoys dignity, safety, opportunity, and access to basic services.

OUR PRIORITIES



1. BASIC SERVICES FOR ALL

- Ensure consistent and clean running water.
- Fair and transparent billing.
- Reliable electricity and infrastructure maintenance.
- Efficient waste management and clean communities.



2. HUMAN SETTLEMENTS

- Accelerate the delivery of RDP houses.
- Upgrade informal settlements with dignity.
- Land for the landless and housing for all.



3. SAFER COMMUNITIES

- Work with communities and law enforcement to combat crime.
- Improve street lighting and policing visibility.
- Create safe spaces for our youth and families.



4. JOBS & ECONOMIC OPPORTUNITIES

- Create local job opportunities.
- Support SMMEs and youth enterprises.
- Promote skills development and training.



5. GOOD GOVERNANCE

- Promote transparency, accountability and ethical leadership.
- Ensure community participation in decision-making.
- Fight corruption and wasteful expenditure.

OUR VALUES

- ✓ Integrity
- ✓ Accountability
- ✓ Transparency
- ✓ Equality
- ✓ Respect
- ✓ Community Participation
- ✓ Non-racialism
- ✓ Non-sexism
- ✓ Excellence in Service Delivery

OUR VISION

A united and empowered Tshwane where every person lives with dignity and has equal access to opportunities and quality services.



TOGETHER WE CAN BUILD A BETTER TSHWANE.

We belong to the people. We serve the people.

BATHO PELE – PUTTING PEOPLE FIRST!



OUR VOICE. OUR CITY. OUR FUTURE.

JOIN US. GET INVOLVED. MAKE A DIFFERENCE.



KNOW ABOUT US



The Batho Pele was formed by individuals in Soshanguve who volunteered since 2014 to assist the community of Soshanguve with municipality related service delivery challenges



It then escalated to safety and security hence the safety group was established where most of our local SAPS, metro police, EMS and security companies are involved, in case of reported crime related matter they are quick to respond.



The group proceeded and extended its voluntary services by assisting families in dire need of assistance with burial due to financial challenges, we sourced assistance from funeral parlors and transport companies to assist without any benefit.



SASSA

We are presently engaging our Soshanguve SASSA offices and have already deployed two volunteers who assist with social grants ques and other service related issues there.



Our services goes way beyond and we are not funded, we use our own monies and volunteer to assist as far as we can in various instances.



We have also established Job Seekers portal where we share confirmed employment opportunities and also talk to potential employers who would also recruit from the group. The program is a success.



The services are now known by residents around Tshwane and we service anyone without looking at the borders.



The community members in our five groups insisted that we register for this year's local elections so that we can increase the level of service we rendered to them all the years where they alleged they were decimally failed by their councillors and we managed in many occasions to assist without failure.

We are Batho Pele Community Service Delivery Tshwane (BPCSDT)

Putting People First, Always.